

How To Read And Understand Your Utility Bill

The City of Olivia strives to maintain a positive working relationship with the residents of the community. We believe trust and clear communications are essential to continuing such a relationship. For that reason, this sample bill was developed to ensure you more fully understand the information included on your monthly utility bill. We hope that it will answer questions you may have about your bill. However, feel free to contact the billing department if you have any questions that are not answered in this sample

CITY OF OLIVIA
1009 WEST LINCOLN
OLIVIA, MN 56277
320-523-2361
FAX: 320-523-1416
email: cityofolivia@olivia.mn.us

SERVICE ADDRESS: 1313 Mockingbird Lane
DATE: 03/01/17
ACCOUNT NO.: 09-118000-02

01/20/2017-02/21/2017 (SERVICE PERIOD)

AMOUNT DUE NOW: \$321.20
AMOUNT DUE AFTER 20th OF MONTH: \$353.34

CUSTOMER: Ima Good-Customer

Ima Good-Customer
1313 Mockingbird Lane
Olivia MN 56277

PRESENT	PREVIOUS	USAGE	SERVICE	AMOUNT
			PRIOR BALANCE	304.76
			PAYMENTS APPLIED	304.76-
			BALANCE	0.00
96,122	94,201	1,921	Electricity	174.81
			EAC	3.41
1,510	1,501	9	Water	40.05
271	271	0	Water	0.00
			Sewer Disp	41.85
			Storm Water	15.67
			Base - Water	18.45
			Wa Heat Cr	3.00-
			Base - Sewer	18.45
			Base - Elec	8.30
			Clean Energy	3.00
			SALES TAX	8.21
			TOTAL:	\$321.20

COMMENTS AREA: This area will contain miscellaneous information that is useful for residents, such as the monthly curbside recycling schedule, city office closures, billing & rate changes, etc.

1. Service Period – Indicates the period covered by this bill. Dates will vary slightly from month to month, depending on when the meters are read (between the 20th - 25th).
2. Present & Previous – These columns display the meter readings that determine water and electric usage during the Service Period.
3. Usage – The measurement of utility consumption. Usage is the difference between the Present and Previous readings. Electricity is measured in kilowatt-hours (kWh). Each unit of water is 100 cubic feet. (100 cubic feet = 748 gallons). In this example, the 9 indicates household usage of 9 units (900 cubic feet), or 6,732 gallons, and outside faucet usage of 0 units (0 cubic feet), or 0 gallons.
4. This area reflects prior account balance, payment or other adjustments, and any balance remaining from previous bills, brought forward to the current bill.
5. Amount billed for electricity consumption at 9.1¢ per kWh. Additional meters will be displayed on successive lines. Electric revenues pay for annual operational and improvement costs of the electric plant and wholesale power purchases.
6. Energy Adjustment Clause – Represents charges by the electricity wholesaler for volatile market fluctuations in the cost of generation. The actual cost the city is charged each month by the wholesale supplier is directly passed on to all customers as a specified amount per kWh - there is no markup.
7. Amounts billed for water consumption at \$4.45 per unit. If you have more than one water meter, each meter is displayed on successive lines. Water revenues pay for all operational costs including routine maintenance, water treatment, and repairs to the water system.
8. Amount billed for sanitary sewer disposal at \$4.65 per unit of water used. Sewer Disposal revenues pay for all operational costs, including routine maintenance, chemicals and other treatment costs of the wastewater department. Sewer disposal is not charged for lawn meters usage.
9. Storm Water – Amount billed as a flat fee of \$15.67 per month for residential service (higher for other properties). Fixed base revenue pays annual debt (principal & interest) payments for County Ditch 66 improvements, retention pond, and city storm water improvements.
10. Base Charge for Water – \$18.45 per month for residential service. Includes \$3.65 per month for Reserve Account Fund for future infrastructure repairs. If you are not charged for water service, the Reserve Account Fund will be billed as RAF on your bill.
11. Load management credit for water heater and/or air conditioner. Participating customers allow the City to control power during peak electrical consumption periods. This program allows the City to keep its electrical rates competitive.
12. Base Charge for Sewer Disposal – \$18.45 per month. Includes \$3.65 per month for Reserve Account Fund for future infrastructure repairs.
13. Base Charge for Electricity – \$8.30 per month for residential service.
14. Optional. The City offers customers the opportunity to ensure that 50%, 75%, or 100% of their electricity comes from renewable, “Clean Energy” sources.
15. Comments Area - Used to communicate timely information of importance to customers.

This sample bill is intended only to explain the various charges on your utility bill. The rates shown on this document are the rates in effect on March 1, 2017.

Subsequent rate changes may occur and not be accurately reflected in this sample bill. Also, please note that you may not see all of these charges on your bill. For example, those who live in an apartment will not see water or sewer charges, but they will see RAF (Reserve Account Fee) instead.

Mission Statement

“Provide facilities, infrastructure, and services appropriate to the public in a manner that enhances the community’s quality of life and economic vigor”